



CK BUILDERS INC

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DATE: **March 23, 2020**

HOW WE ARE RESPONDING TO THE CORONA VIRUS - COVID-19

CK Builders is a home service company, but we are also local community members ourselves, and like you have been monitoring the evolving news regarding COVID-19. We are closely monitoring the guidelines and recommendations coming from the CDC and our local state, county, and city governments. Under the current stay-at-home order, residential construction and home emergency services are exempt.

Our employees and technicians are taking additional precautions before, during, and after our onsite work and appointments. We are regularly reviewing company-wide health and safety protocols to follow the latest recommendations from professional health organizations. We understand that homeowners and families want to stay safe; we do too. To better understand some of the changes we have made to facilitate working in a home or business, we have implemented the following:

Daily check in with employees/customers to make sure everyone is feeling well and has not been exposed to an infected person.

We are following CDC best practices for transmission prevention.

All employees will have access to gloves, antibacterial hand soap, and PPE(Personal Protective Equipment) that will be worn as a precaution if working within the home.

We are staying isolated on our projects by setting up containment if working within the home as well as, using HEPA filtration, HEPA vacuuming, and HEPA air scrubbing to minimize transmission to other parts of the home.

We have only one trade working onsite at a time.

We maintain social distancing between ourselves and the client and when that is not feasible, we will use the PPE. And can communicate using text, phone, video, or skype.

For our energy upgrade projects, we can further minimize the work performed in the home by creating exterior access points in the wall, garage ceilings, or crawlspace access openings. When we do need access in the home, we wear PPE and/ or use containments with the HEPA air filtration and dust management strategies to keep all particulates to a minimum. We use HEPA vacuums as well to further help keep all particulates to a minimum.

We always give the option of a portable bathroom set up at your home for employee use, which also reduces foot traffic in the home. We practice sanitary practices to minimize germs and viruses including wiping down the door handles light switches, and high traffic areas.

If you don't feel safe with us working on your home, we completely understand and can reschedule your project. Please reach out to us as soon as possible.

If you have any questions or concerns, please feel free to reach out by phone, email, or text.

Thank you,

Cindy J. Edwards

President,

CK Builders Inc.